



# Dutton Plastics ENGINEERING

A Division of the Zimco Group (Pty) Ltd  
Reg No. 1947/025245/07

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Republic of South Africa

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To whom it may concern,

**Re: Dutton Plastics Engineering Warrantees & Liability cover**

Dutton Plastics Engineering offers a 1 year factory guarantee on all factory faults. This guarantee is subject to the installation being done by an IOPSA qualified Plumber.

All damages relating the failure of a product will be covered. Claims will be processed if negligence arises from a Dutton factory fault- causing death, bodily injury or illness and/or loss of or damage to their property.

All claims must be accompanied by an official complaint, summons or letter of demand from the aggrieved party. A thorough investigation will follow to determine whether the malfunction of the product was due to factory faults or incorrect installation. If proven that the product use was outside of the recommended scope, no guarantee/claim will be valid.

Regards

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**Charlene Joubert**  
Sales and Marketing Director